

Step 1: Click Login



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Step 2: Enter User name and Password

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Username:

Password:

Subscriber Edition:

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LOGIN



VirtuOx Standard: Medicare and Private Insurance qualification system for DME's. (Requires Prescription and Assignment of Benefits forms)

VirtuOx Office: Medicare and Private Insurance qualification system for physicians, hospi
SNFs or IDTF's.

**DME's may use Office Edition but results cannot be used for qualification.*

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Step 3: Click Schedule Test

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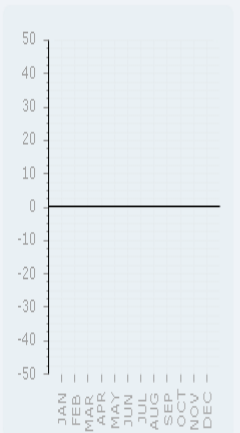
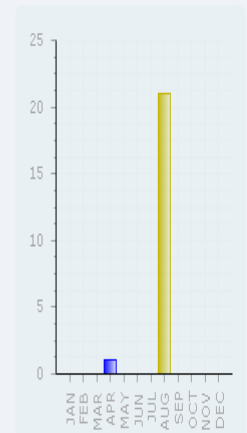
Service Administrator Dashboard

Branch: From: To:

Home Sleep Test Order Statistics		Home Sleep Test Order Status Performance	
HST CPAP Delivered	0	New	6
HST O2 Qualifiers	0	In Process	2
HST O2 Delivered	0	Canceled	0
HST CPAP Qualifiers	1	Test Failed	0
HST Orders Completed	2	Data Received	0
Sleep Study Patients	21	Interpret Completed	1

Yearly Order Trends (2013) Yearly Order Trends (2012)

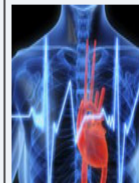
Year: Year:



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Step 4: Select DME Name

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Account Edit

Manage Account

Schedule HST Test


 Bold: required

DME Name: ▼

Patient: 

Physician: 

Patient Diagnosis: **278.01 MORBID OBESITY** ▼

Rx Date: 

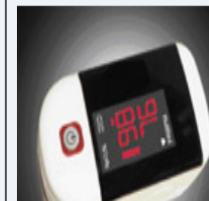
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Patient Search

DME Name: AAA lincare-testing

Patient First Name: d

Patient Last Name: d

City:

State/Province: -- Select --

[Search](#)

[New](#)

[Clear Fields](#)

**Step 5: Select Search for existing patients or
Select New for a new patient**

**If existing patient click on icon in the
Select column**

Search Results: (Records Found: 27)

Select	Name	DOB	Address	Phone	Delete
	Aldrich, David	05/24/1980	123 anywhere anytown, WA 12122	(656) 565-6565	
	Aldricher, Davidson	05/24/1980	123 anywhere anytown, WA 12122	(656) 565-6565	
	Alexander, Donna	05/24/1980	123 anywhere anytown, MS 32322	(665) 656-5656	
	Bergfeld, Judy	05/24/1990	123 anywhere anytown, AL 29595	(629) 166-2626	
	boyd, raymond	06/19/1985	5066 coral springs, FL 33076	(954) 788-8080	
	Burnside, Mendee	05/24/1980	123 anywhere anytown, ME 32232	(878) 787-8787	

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Patient Information

 **Bold:** required

DME Name: AAA lincare-testing

Patient Number: <<UNASSIGNED>>

Last Name: **Test**

First Name: Tina

Gender: Female ▼

SSN:

Date of Birth: 05/24/1976

Street: 123 Oak St

City: Coral Springs

State: Florida ▼

Postal Code: 33076

Phone: (954) 404-0400

Other Phone #1:

Other Phone #2:

Email Address: Tinatest@yahoo.com X

Customer Number: 99999999

Insurance: Private Ins. (Includes Medicare repl. plans) ▼

Insurance Company Name: WEA

Phone: (866) 606-0000

Group #: 123456456

Policy #: 110104444

Step 6: If patient is new complete Patient Information

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Schedule HST Test

 **Bold: required**

DME Name:

Patient:



Physician:



Patient Diagnosis:

Rx Date:



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Step 7: Click on Binocular for Physician Search



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Physician Search

DME Name: Physician First Name: Physician Last Name: City: State/Province: NPI: **Step 8: Search for Physician**

Search Results:

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Physician Search

DME Name:

Physician First Name:

Physician Last Name:

City:

Province:

NPI:

[Search](#)

[Clear Fields](#)

Step 9: Select Physician

Search Results: (Records Found: 3)

Select	Name	NPI	Address	Phone	Delete
	Frankenstein, Dr.	1999999999	123 Main Street Anytown, FL 33333	(555) 555-5555	
	ztest, ztest	1999999999	1111 1111, MD 11111	(999) 999-9999	
	Z-test, Z-test	1999999999	123 Anystreet Anytown, PR 00000	(555) 555-5555	



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Schedule HST Test

 Bold: required

DME Name: AAA lincare-testing

Patient: Tina Test 

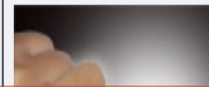
Physician: Dr. Frankenstein 

Patient Diagnosis: 327.23 OBSTRUCTIVE SLEEP APNEA (ADULT) (PEDIATRIC)

Rx Date: 8/27/2013 

Next

Step 10: Select Patient Diagnosis and the date the physician ordered the test



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Step 11: Attach all necessary documents

- AOB/Quest
- RX
- RX Notes
- Insurance info
- Test Results
- Interp Report
- Patient Docs

Attach File

File Type: ▾

Path:



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You are now finished scheduling your patient! Please navigate to Order Maintenance

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HST Order Search

[Export Results to Excel](#)

No. of Results: 25

DME Name: ALL

Patient First Name:

Patient Last Name:

Reading ID:

Referral Date From: 8/12/2013

Referral Date To: 8/27/2013

Interpret Date From:

Interpret Date To:

Interpret Physician: ALL

Order Status: ALL

Rx Status: ALL

Search Results:

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HST Order Search

[Export Results to Excel](#)

Search all New orders

- Schedule Test
- Order Maintenance
- Insurance Verification
- HST Fax Forward
- Upload Results
- ▼ HST Reports
 - HST Physician Detail
 - HST Physician Trend
 - HST In Process
 - HST Order Status
- ▼ Administration
 - Account Edit
 - Manage Account
 - Edit Sub-Accounts

No. of Results: 25

DME Name: AAA lincare-testing

Patient First Name:

Patient Last Name:

Reading ID:

Referral Date From: 8/12/2013

Referral Date To: 8/27/2013

Interpret Date From:

Interpret Date To:

Interpret Physician: ALL

Order Status: New

Rx Status: ALL

- ALL
- New
- In Process
- Call Patient
- Ready to Ship (Lincare)
- Direct Delivery
- Device Shipped
- Data Received
- Interpret Completed
- Canceled
- Test Failed
- Refused (financial)
- Refused (other)
- Mailed but Refused
- Collections Patient
- Sent to Billing
- Pending Prior Authorization
- Unable to Contact Patient
- Future Patient Call
- System Hold
- Insurance Expired
- Patient On Hold
- Write Off

Search Results:

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- Sleep In Process
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- HST Physician Trend
- HST In Process
- HST Order Status
- ▼ Administration

No. of Results: 25

DME Name: AAA lincare-testing

Patient First Name:

Patient Last Name:

Reading ID:

Referral Date From: 8/12/2013

Referral Date To: 8/27/2013

Interpret Date From:

Interpret Date To:

Interpret Physician: ALL

Order Status: New









Rx Status: ALL

Search

Clear Fields

Select Patient

Results: (Records Found: 4)

ReadingID	Referral Date	Patient Last	Patient First	Patient DOB	Test Type	Order Status	Rx Status	Insurance	Interpret Date	Interpret Physician
 867869	08/27/2013	Test	Tina	05/24/1976	New	New	Not Received	WEA		Chandra Matadeen-Ali 
 865638	08/23/2013	manning	Matt	02/19/1955	New	New	Not Received	Medicare		Chandra Matadeen-Ali 
 865687	08/23/2013	mark	moore	06/19/1988	New	New	Not Received	Bill Patient		Chandra Matadeen-Ali 
 859500	08/14/2013	lica	steve	09/19/1966	New	New	Not Received	bcbs kansas		Chandra Matadeen-Ali 

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**Verify Patient and Physician Information
Begin RX validation process**

- Back to Process
- Schedule Test
- Order Maintenance
- Insurance Verification
- HGT Fee Forward
- Upload Results
- HGT Reports
- HGT Print - Detail
- HGT Print - Summary
- HGT Print - Process
- HGT Order Book
- Administration
- Account Self
- Manage Account
- Self-Service

Patient Information

Patient ID: 749124
 Last Name: **T**
 First Name: **T**
 Gender: **Female**
 SSN: _____
 Date of Birth: **03/24/1975**
 Street: **122 Oak St**
 City: **Cow Spring**
 State: **Florida**
 Postal Code: **32078**
 Phone: **(904) 454-0402**
 Other Phone #1: _____
 Other Phone #2: _____
 Email Address: _____
 Insurance: **Private Ins. (includes Medicaid opt. plans)**
 Primary Insurance Name: **WGA**
 Phone: **(888) 638-0202**
 Group #: **72485458**
 Policy #: **110104444**

Physician Information

Physician ID: 1000000004
 Last Name: **Franzblau**
 First Name: **C**
 NPI: **1000000000**
 Street: **122 Oak Street**
 City: **Arroyo**
 State/Province: **Florida**
 Postal Code: **32022**
 Phone: **(888) 638-0202**
 Fax: **(888) 638-0202**

DME Information

Company Name: **AAA Linear-Scaling**
 Street: _____
 City: **AL 35444**
 Phone: **(205) 777-7777**
 Fax: **(205) 777-7777**
 DME Association: **Y**

Test Information

Reading ID: 80789
 Test Type: **New**
 Rx Date: **06/27/2013**
 Original Test Number: **0**
 Interpreting Physician: **Charles Helton-Dill**
 Interpret Date: _____
 AHS: _____
 Order Status: **New**
 RX Status: **Not Received**
 Referral Type: **Select --**
 Diagnosis: **212.22 OBSTRUCTIVE SLEEP APNEA (SQUAT) (POLYTRIC)**
 Other Diagnosis: _____
 Test Condition: **Select --**
 HST Test Type: **Select --**
 Number of Nights: **2**
 Patient Height: _____
 Patient Weight: _____
 Patient BMI: _____
 Device Mail Date: _____
 Device Mail Tracking #: _____
 Device Return Date: _____
 Device Return Tracking #: _____
 Device Serial #: _____
 Add Comments: _____

Added By	Added Date	Comments
Open User	6/27/2013 2:32:06 PM	AUTO GENESYS: HGT Patient Scheduled Confirmation notification has status changed to In Progress

Recording Sessions

Date Report	Recording Date	Recording Duration	OH	OO	Lowest Saturation	Saturation Less Than 90 Percent

Solve **Solve**

Test Information

Reading ID: 867869
Test Type: New
Rx Date: 08/27/2013

Original Test Number: 0
Interpret Physician: Chandra Matadeen-Ali
Interpret Date:
AHI:

Order Status:

RX Status:

Referral Type:

Diagnosis: 327.23 OBSTRUCTIVE SLEEP APNEA (ADULT)

Other Diagnosis:

Test Condition:

HST Test Type:

Number of Nights:

Patient Height:

Patient Weight:

Patient BMI:

Device Mail Date:

Device Mail Tracking #:

Device Return Date:

Device Return Tracking #:

Device Serial #:

Add Comment:

RX Status - Valid or Invalid
Based Upon Insurance Guidelines

Referral Type - Inside or Outside
Inside Referral is a previous POX Patient
Outside Referral is a new Patient

Physical description

Test Condition - Room Air or Oxygen
HST Test Type - Select Level 3

Added By	Added Date	Comments
System User	8/27/2013 3:35:09 PM	AUTO GENERATED: HST Patient Scheduled Confirmation notification fax status changed to In Progress

Recording Sessions

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HST Insurance Verification

Reading ID	Rx Date	Patient Name	Test Type	Insurance Type	DME Name
867869	08/27/2013	Tina Test	New	Private Ins.	AAA lincaire-testing

Enter all information after verification

VirtuOx: HST INSURANCE VERIFICATION - Windows Internet ...
https://www.virtuox.net/Secure/hstadmin/popHSTInsuranceVerification.aspx?ReadingID=867869

HST Insurance Verification

Reading ID: 867869
Patient Name: Tina Test
Insurance Type: Private Ins.
Rx Date: 08/27/2013
DME Name: AAA lincaire-testing

Effective Policy Date:

Is HST Covered?:

CPT Code:

Patient Responsibility:

Patient Prepayment:

Verification Source:

Is pre-authorization required?:

Authorization Number:

Authorization Expiration Date:

In Network

In-Network Deductible:

In-Network Deductible Met Amount:

In-Network Coinsurance:

In-Network Out of Pocket:

Out Of Network

Out-of-Network Deductible:

Out-of-Network Deductible Met Amount:

Out-of-Network Coinsurance:

Out-of-Network Out of Pocket:



VirtuOx Inc.
Commission

Reading ID: 867869
Test Type: New
Rx Date: 08/27/2013

Original Test Number: 0
Interpret Physician: Chandra Matadeen-Ali
Interpret Date:
AHI:

Order Status:
RX Status:
Referral Type:
Diagnosis:

Other Diagnosis:

Test Condition:

HST Test Type:

Number of Nights:

Patient Height:

Patient Weight:

Patient BMI:

Device Mail Date:

Device Mail Tracking #:

Device Return Date:

Device Return Tracking #:

Device Serial #:

Add Comment:

Contact patient and receive agreement for testing and shipment

Added By	Added Date	Comments
LHoST	8/27/2013 3:54:32 PM	AUTO GENERATED: HST Test Type changed to Level 3
LHoST	8/27/2013 3:54:32 PM	AUTO GENERATED: Referral Type changed to Inside
LHoST	8/27/2013 3:54:32 PM	AUTO GENERATED: RX Status changed to Received Valid
LHoST	8/27/2013 3:54:32 PM	AUTO GENERATED: Test Condition changed to Room Air
System User	8/27/2013 3:54:32 PM	AUTO GENERATED: HST Order Status changed to In Process
LHoST	8/27/2013 3:54:13 PM	Add Comments as needed
System User	8/27/2013 3:35:09 PM	AUTO GENERATED: HST Patient Scheduled Confirmation notification fax status changed to In Progress

Update Order Status to Ready to Ship

Reading ID: 867869
 Test Type: New
 Rx Date: 08/27/2013
 Original Test Number: 0
 Interpret Physician: Chandra Matadeen-Ali
 Interpret Date:
 AHI:

Order Status: ▼

RX Status: ▼

Referral Type: ▼

Diagnosis: ▼

Other Diagnosis:

Test Condition: ▼

HST Test Type: ▼

Number of Nights:

Patient Height:

Patient Weight:

Patient BMI:

Device Mail Date:

Device Mail Tracking #:

Device Return Date:

Device Return Tracking #:

Device Serial #:

Add Comment:

Reliant Pharmacy will update shipment tracking information

Added By	Added Date	Comments
LHoST	8/27/2013 3:54:32 PM	AUTO GENERATED: HST Test Type changed to Level 3
LHoST	8/27/2013 3:54:32 PM	AUTO GENERATED: Referral Type changed to Inside
LHoST	8/27/2013 3:54:32 PM	AUTO GENERATED: RX Status changed to Received Valid
LHoST	8/27/2013 3:54:32 PM	AUTO GENERATED: Test Condition changed to Room Air
System User	8/27/2013 3:54:32 PM	AUTO GENERATED: HST Order Status changed to In Process
LHoST	8/27/2013 3:54:13 PM	Add Comments as needed
System User	8/27/2013 3:35:09 PM	AUTO GENERATED: HST Patient Scheduled Confirmation notification fax status changed to In Progress



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Sleep Study Patients In Process

Export to Excel

Track status of patients in process

Company Name: AAA lincare-testing

From Date: 6/28/2013

To Date: 8/27/2013

Search Results: (Records Found: 12)

Company Name	Patient First Name	Patient Last Name	Insurance	Referral Date	Mail Date	Receive Date	Interpret Date	Status	Referral Type	AHI	O2	Notes	Attachments
AAA lincare-testing	Kyle	Freedom	Bill Patient	08/27/2013				Call Patient	Outside				
AAA lincare-testing	Tina	Test	Private Ins.	08/27/2013				In Process	Inside				
AAA lincare-testing	kyle	miko	Private Ins.	08/23/2013				Device Shipped	Outside				
AAA lincare-testing	aaaaaaa	aaazz	Medicare	08/23/2013				Data Received	Outside				
AAA lincare-testing	Matt	manning	Medicare	08/23/2013				New	Inside				
AAA lincare-testing	moore	mark	Bill Patient	08/23/2013				New					

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HST Fax Forward Search

No. of Results: 25

Patient First Name:

Patient Last Name:

Reading ID:

Fax Send Date From: 8/13/2013

Fax Send Date To: --Please select one--

Fax Type:

Fax Status:

Se

Monitor all failed faxes to ensure that MD is receiving all communication and test results. Contact VirtuOx with any updated MD information.





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Service Administrator Dashboard

Status of completed patients

Adjustable date range

Branch From To

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Home Sleep Test Order Statistics

HST CPAP Delivered	0
HST O2 Qualifiers	0
HST O2 Delivered	0
HST CPAP Qualifiers	1
HST Orders Completed	2
Sleep Study Patients	21

Home Sleep Test Order Status Performance

New	6
In Process	2
Canceled	0
Test Failed	0
Data Received	0
Interpret Completed	1

Yearly Order Trends (2013)

Year:

Yearly Order Trends (2012)

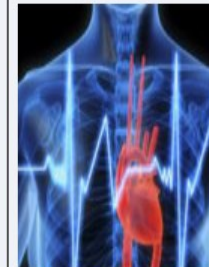
Year:



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Break down of patients in process in every status